

RFP Agency Mid-Year Report: Submission #32

Contact Information

Agency

Adult Life Programs

Program

Adult Day Care

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

We do not have have a variance of +/- 15% from our proposed budget.

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

123

Total unduplicated persons served by program being funded Jan. 1 - June 30

122

Is there a waiting list for this program's services?

Yes. As of June 30, 2023, there were 20 people waiting for services.

Number on wait list.

20

Share your program success, achievement and challenges experienced during this reporting period.

During this period, Adult Life Programs' service centers are open and active with service provision to a census of 108 of 116 licensure capacity (93%), 35 of whom are adults with Intellectual/Developmental disabilities. All participants are actively engaged in services and are enjoying newly formed group activities and community-based outings. During January - June 2024 we conducted 53 service intakes, hosted 21 trial visits, and enrolled 14 people into service. A near mirror image from this same time period 2023, indicating that service delivery has stabilized. We continue to struggle with a shortage of direct support professionals and rely on continuous recruitment efforts designed to accommodate current census and projected growth. In March, we received another 3-year national accreditation through CARF with noted praise having received less than 10 recommendations against 2089 standards. This acknowledges the quality services we strive to provide to all of our participants through our varied programs. Our Executive Director participates in work groups developed via the Catawba County Public Health Community Health Assessment to address county-wide Safe, Engaging, Active Spaces, Access to Healthy Food, and Brain Health, all of which directly impact the people/caregivers we support, our employees, and other CCUW funded partners. In May 2024, Trinity Village, co-located with our Hickory Center, replaced their roof, including the roof above Adult Life Programs' service area. Adult Life Programs' cost share of that roof totaled \$26,455.00; a lump sum not practically available to satisfy the debt. Thankfully CCUW provided permission for us to use our grant funding to repay the cost via installment payments. Without funding from CCUW, we would have been financially challenged against that debt, creating a "cash poor" scenario that would impair our ability to provide services to the 62 people enrolled in our Hickory Center and their families/caregivers, ultimately defeating our Mission.

Share any additional information pertinent to the success of the program.

Adult Life Programs remains grateful for the support of Catawba County United Way in the way of partnership, funding, participation in Interagency Meetings, connecting with the various resources available in our community, and CCUW advocacy for residents of Catawba County. We are especially thankful for the support and financial generosity that allows us to use our partnership to serve the participants and families/caregivers who benefit from our services. Some of our low reimbursement rates make it difficult to afford basic necessary items that reinforce our service delivery. For example, we have an aging fleet of vehicles whose annual cost for maintenance, insurance, and fuel approximates \$76,000, representing 4% of our expense budget. Replacing one vehicle would cost nearly \$50,000. Other impending needs include an ice machine for Hickory, refrigerators in Conover and Maiden, and laptop/desktop replacements, all of which we can anticipate; however, may not have the liquid assets to afford their purchase at the time of need. Being without any of those items interrupts our service delivery and makes it difficult to fulfill our mission.

2024 Mid-Year Demographics

Race

African American

20

Asian/Hmong

3

Caucasian

93

Latino/Hispanic

6

Multi-Racial

{Empty}

Native American

1

Other Race

0

Unknown

0

Gender

Female

65

Male

58

Non-Binary

0

Transgender

0

Other Gender

0

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

0

19 to 34 years

28

35 to 54 years

30

55 to 67 years

23

68 years and older

42

Unknown age

{Empty}

Income

Free/Reduced Lunch

100

Below 150% of Poverty

0

Above 150% of Poverty

23

RFP Agency Mid-Year Report: Submission #37

Contact Information

Agency

Patrick Beaver Learning Resource Center

Program

Augustine Literacy Project

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

For our budgeted income, we did not receive as many corporate donations as we had anticipated, but we still ended our fiscal year on June 30, 2024, with a small surplus. Several of our expenses were lower than anticipated also.

Do you believe you are on track to meet your program's goals?

yes

Total Persons served by program being funded: Jan. 1 - June 30

40

Total unduplicated persons served by program being funded Jan. 1 - June 30

40

Is there a waiting list for this program's services?

We do not keep a formal waiting list because we never know if we will have volunteer tutors available at the right school ; however, we receive many calls from parents requesting tutors for their children.

Number on wait list.

0

Share your program success, achievement and challenges experienced during this reporting period.

Our Augustine Literacy Project (ALP) tutors helped students make great strides toward improving their reading skills. From pretest to posttest, on a nationally normed individual reading inventory, our students recognized 33% more words accurately and answered 44% more comprehension questions correctly. Additionally, our students read an average of 27 words per minute faster, demonstrating increasing fluency. On the WADE assessment (Wilson Assessment of Decoding and Encoding), our students read 46% more non phonetic words and 53% more decodable words accurately. Our students' spelling abilities improved as well. ALP students spelled 42% more decodable words and 45% more non phonetic words correctly. Our youngest students in grades 1-3 made significant gains in associating sounds and letters accurately. Children must be at least a grade level below in reading to enter our program. Many are several grade levels below. Therefore, meeting grade-level benchmarks can be difficult for our students, even when they make more than expected growth. At the end of the school year, 23 of our students met or exceeded at least one grade level literacy benchmark, and 6 were considered on grade level in reading.

During the 2023-2024 school year, ALP volunteers tutored a total of 1,172 hours and spent an additional 872 hours planning for individualized lessons for their students. At

the average rate of \$30/hour for tutoring in Catawba County, our volunteers contributed over \$35,160 in tutoring time alone to students at no cost to schools or families.

Share any additional information pertinent to the success of the program.

To continue to help more children with the Augustine Literacy Project, we must recruit more volunteer tutors. We particularly need to expand our tutoring presence outside of the Hickory city limits. We must develop effective marketing strategies to build more interest in volunteering with children.

2024 Mid-Year Demographics

Race

African American

13

Asian/Hmong

2

Caucasian

15

Latino/Hispanic

7

Multi-Racial

3

Native American

{Empty}

Other Race

{Empty}

Unknown

{Empty}

Gender

Female

19

Male

21

Non-Binary

0

Transgender

0

Other Gender

0

Sexual Orientation

Straight

0

Gay

0

Bi

0

Age

Birth to 18 years

40

19 to 34 years

{Empty}

35 to 54 years

{Empty}

55 to 67 years

{Empty}

68 years and older

{Empty}

Unknown age

{Empty}

Income

Free/Reduced Lunch

40

Below 150% of Poverty

{Empty}

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #33

Contact Information

Agency

The Mental Health Fund, Inc.

Program

Catawba Valley Healthcare

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

We do not have any variances at this time.

Do you believe you are on track to meet your program's goals?

Yes we are on track to meet the program goals. We continue to have patients who are uninsured even with Medicaid expansion. Patients who receive state funding for behavioral healthcare do not receive funding to assist them with primary care. We are also able to use other grant funding and donations to assist patients with medications

and/or lab work. Patients are referred to our Health Equity coordinator and peers to assist the patients in moving forward with unmet needs including assistance with getting identification, transportation, food, etc. We utilize local resources but if there are none we then utilize other funds we have available.

Total Persons served by program being funded: Jan. 1 - June 30

415

Total unduplicated persons served by program being funded Jan. 1 - June 30

415

Is there a waiting list for this program's services?

No

Number on wait list.

0

Share your program success, achievement and challenges experienced during this reporting period.

Patients who receive state funding for behavioral healthcare do not receive funding to help them with primary care. We are also able to use other grant funding and donations to assist patients with medications and/or lab work. Patients are referred to our Health Equity coordinator and peers to assist the patients in moving forward.

Speaking with our medical providers and health equity staff they shared that patients have been able to meet with specialists and obtain lab work through our collaboration with CCM and the community. Patients have been able to get their diabetes, asthma, etc. under control. We have provided patients with at home blood pressure monitors and glucose monitors which allow for them to take ownership of their care.

The ability for those without insurance to access primary care is making a difference and even with Medicaid expansion there is a population who will be uninsured.

Share any additional information pertinent to the success of the program.

Note in our demographics if the numbers do not add up such as in the sexual orientation - there was not a place to enter did not report as a category.

2024 Mid-Year Demographics

Race

African American

59

Asian/Hmong

7

Caucasian

320

Latino/Hispanic

24

Multi-Racial

3

Native American

0

Other Race

12

Unknown

13

Gender

Female

170

Male

245

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

190

Gay

5

Bi

9

Age

Birth to 18 years

0

19 to 34 years

95

35 to 54 years

202

55 to 67 years

105

68 years and older

13

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

183

Above 150% of Poverty

232

RFP Agency Mid-Year Report: Submission #27

Contact Information

Agency

Children's Advocacy and Protection Center

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

no

Do you believe you are on track to meet your program's goals?

yes

Total Persons served by program being funded: Jan. 1 - June 30

34

Total unduplicated persons served by program being funded Jan. 1 - June 30

34

Is there a waiting list for this program's services?

no

Number on wait list.

0

Share your program success, achievement and challenges experienced during this reporting period.

This spring our team participated in the successful prosecution of a criminal case involving two adolescent sisters, both of whom were seen at the CAPC. The girls were sexually abused by their stepfather. The case was investigated by the Newton Police Department and prosecuted by Jessica Phillips, Catawba County assistant district attorney.

The CAPC team did an excellent job at the outset of the case, which helped to ensure a successful prosecution. Our association with the family began very late one summer night in 2022, when the mother of the family walked into her younger daughter's bedroom to find her husband sexually abusing her. We became involved after the family had been escorted to the Catawba Valley Medical Center emergency department. The child had an interview that night, then later her sister had an interview, and both children had child medical evaluation.

During the interviews the girls gave very similar stories of sexual grooming and then of gradual advancement of sexual contact. During the medical examinations we discovered that the girls had two of the same sexually transmitted infections. We were able to visualize and then photograph the evidence with our Cortexflo colposcope.

Our team gave expert testimony on the witness stand about the interviews and the physical exams of both girls. Because we have come to know the girls well, we were able to provide emotional support to the family during the trial. CAPC staff members were able to care for the girls from the beginning of the investigation and then throughout the trial, which ended in the conviction and sentencing of the perpetrator. He was sentenced to a total of 121 consecutive years in prison. We were pleased and grateful that we could be part of the family's journey toward health and wholeness.

Share any additional information pertinent to the success of the program.

1. This week I was subpoenaed to testify as an expert in a case that I presented to this group last year. Some of you might remember the case: it is a family with a 5-year old child named Tyler who had been physically abused, along with at least one of his younger siblings (there are 4 children younger than 5 years old in this family). I completed two CMEs for Tyler and the younger siblings have each had one CME completed at Mission Hospital in Asheville. The biological father “stood mute” in the case and mother and stepfather were identified as “responsible individuals” in the case. All four of the children have been placed in foster care at this time.

2. Things are going well in our little medical section. Anna is continuing to learn about the Cortexflo. She has many good and important tips to add to patient care, especially coming from Urgent Care. She takes good care of our young patients when they come to the CAPC for a CME.

3. Anna keeps a supply of “treat bags” ready for our kids. Inside the bag are various toiletries and other supplies that the child might need, based on the child’s age and developmental level. We also keep a supply of small books about changes during puberty that Anna gives to children as needed.

4. Anna, Julia, and Adrienne will be headed to Lake Junaluska in mid-September for intensive continuing education. Continuing medical education at “Lake J” always focuses specifically on topics related to medical care of abused children.

5. I’m delighted to have Dr. John Betancourt as my collaborating physician (also called supervising physician). We have met several times to discuss patients. He is available to me anytime I need him for consultation.

2024 Mid-Year Demographics

Race

African American

1

Asian/Hmong

0

Caucasian

28

Latino/Hispanic

4

Multi-Racial

{Empty}

Native American

{Empty}

Other Race

1

Unknown

{Empty}

Gender

Female

20

Male

14

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

32

Gay

{Empty}

Bi

2

Age

Birth to 18 years

34

19 to 34 years

{Empty}

35 to 54 years

{Empty}

55 to 67 years

{Empty}

68 years and older

{Empty}

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

{Empty}

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #36

Contact Information

Agency

Council on Adolescents of Catawba County, Inc.

Program

Healthy Youth Education

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

no

Do you believe you are on track to meet your program's goals?

yes

Total Persons served by program being funded: Jan. 1 - June 30

3358

Total unduplicated persons served by program being funded Jan. 1 - June 30
3358

Is there a waiting list for this program's services?

no

Number on wait list.

{Empty}

Share your program success, achievement and challenges experienced during this reporting period.

We are excited to share the many successes for the Spring 2024 semester for the Healthy Youth Education program. The biggest success was that we were able to educate 3,358 students in Catawba County, Hickory Public, and several private schools. We also are excited to report that we began serving 5th grade students in Newton-Conover City Schools after several years of not being in that school system. We hope to not only continue this partnership, but also expand it to other grades in the near future. One challenge was that we were understaffed during the spring semester, which was difficult and stretched our educators thin, but we are working on hiring two additional educators for the fall semester. Another challenge remains the misinformation many students and parents receive about our programming, but we are thankful to have great relationships with all three school systems who are always helpful and supportive.

Share any additional information pertinent to the success of the program.

Teen pregnancy numbers are still at an all-time low with only 99 teen pregnancies in 2022; a 67% decrease since 2009 when the Healthy Youth Act was passed. We have continued to serve two of the three public school systems and added the third system this past school year. Each systems continued support and collaboration is essential to the success of our programs. COA values our community and school partners needed to effectively provide these programs. United Way plays an important role in our ability to continue these programs and we are grateful for your financial support and partnership.

2024 Mid-Year Demographics

☐ Race

African American

435

Asian/Hmong

236

Caucasian

2061

Latino/Hispanic

442

Multi-Racial

184

Native American

0

Other Race

0

Unknown

{Empty}

Gender**Female**

1736

Male

1622

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

3358

19 to 34 years

0

35 to 54 years

0

55 to 67 years

0

68 years and older

0

Unknown age

0

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

{Empty}

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #35

Contact Information

Agency

Council on Adolescents of Catawba County, Inc.

Program

Lunch Buddy Mentoring Program

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

no

Do you believe you are on track to meet your program's goals?

yes

Total Persons served by program being funded: Jan. 1 - June 30

84

Total unduplicated persons served by program being funded Jan. 1 - June 30

84

Is there a waiting list for this program's services?

no

Number on wait list.

{Empty}

Share your program success, achievement and challenges experienced during this reporting period.

We are excited to share many successes for Fall 2023 for the Lunch Buddy Program. The Program Coordinator successfully recruited and matched 84 students with 84 mentors across all three school systems. Several Catawba County 6th grade programs were also added and welcomed with open arms. The Program Coordinator continues to serve as a Chamber Ambassador to network in the community to recruit additional volunteers. For the second year in a row, the main challenge we faced was the high turnover with in-school contact staff, so we had to constantly re-introduce and promote the Lunch Buddy Program. Plans are in place and work has already begun on helping with this next school year.

Share any additional information pertinent to the success of the program.

The Lunch Buddy Program continues to have a great reputation across the community, and we are very appreciative of the support from Catawba County United Way. The Program Coordinator continues to ensure mentors and students needs are met and continues to recruit additional volunteers. The community has taken an interest in the program, and we continue to hear stories of mentors who are sharing with their friends and co-workers their love for the program and how they look forward to talking with their student each week. We are excited about plans for the spring and the continued success of the program.

2024 Mid-Year Demographics

Race

African American

32

Asian/Hmong

2

Caucasian

47

Latino/Hispanic

2

Multi-Racial

1

Native American

0

Other Race

0

Unknown

{Empty}

Gender**Female**

43

Male

41

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

84

19 to 34 years

0

35 to 54 years

0

55 to 67 years

0

68 years and older

0

Unknown age

0

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

{Empty}

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #43

Contact Information

Agency

Exodus Outreach Foundation

Program

Faith Based Supportive Housing

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

Yes - due to the significant loss of placements in our corporate partners in Exodus Works (Vanguard Furniture, Sherrill Furniture, The Design Foundry, Hickory Springs, and The Taiji Group), a slow economy in general, and increased utility costs, we have lost \$131,000 through June 30. Fortunately, we have reserves but they will not last forever. The board and staff are working diligently to make changes to cut expenses and raise revenue.

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

120

Total unduplicated persons served by program being funded Jan. 1 - June 30

120

Is there a waiting list for this program's services?

Yes

Number on wait list.

5

Share your program success, achievement and challenges experienced during this reporting period.

Exodus Homes continues to improve the program in the midst of our financial crisis. Our Day Program director is providing job coaching services for those employed in the community and we continue to evolve the content of the Day Program to make it more effective in stabilizing our new residents. We have had to add a very robust Medicaid eligibility service for our residents which is very time consuming and complicated. We have added two new enterprises to Exodus Works to increase work opportunities for our residents - a shuttle service and a food trailer called "Exodus Dawgs 4 a Cause".

Share any additional information pertinent to the success of the program.

Assistant Executive Director Rev. Susan Smith will be leaving in September to make way for a full time CFO, Carol Vandergrift to come on board. Carol has worked part time with Exodus Homes for six years and has been tracking behind Rev. Smith to prepare for leadership succession so critical to our future. Rev. Smith has given her all for 27 years and it is time for new leaders to take our organization into the next level of a sustainable future.

2024 Mid-Year Demographics

□ Race

African American

80

Asian/Hmong

{Empty}

Caucasian

51

Latino/Hispanic

{Empty}

Multi-Racial

{Empty}

Native American

{Empty}

Other Race

{Empty}

Unknown

{Empty}

Gender

Female

4

Male

127

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

131

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

{Empty}

19 to 34 years

25

35 to 54 years

96

55 to 67 years

10

68 years and older

{Empty}

Unknown age

{Empty}

Income

Free/Reduced Lunch

0

Below 150% of Poverty

{Empty}

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #42

Contact Information

Agency

Exodus Outreach Foundation

Program

Medically Assisted Treatment

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

7

Total unduplicated persons served by program being funded Jan. 1 - June 30
7

Is there a waiting list for this program's services?

No

Number on wait list.

{Empty}

Share your program success, achievement and challenges experienced during this reporting period.

The Exodus Homes MAT program continues to save lives and help people manage the intense cravings and obsession to use opioids such as Oxycontin, Vicodin, Hydrocodone, Heroin, and Fentanyl. In addition to using suboxone to medically assist recovery from opioid addiction, we are now using Vivitrol as recommended by our clinical partners. Vivitrol is somewhat easier to administer and monitor without the issues of abuse that come with suboxone. It is not the first choice in MAT, but it is a good choice for those who may have problems with suboxone.

We are now battling a new opioid like substance in our program called Kratom. Kratom is available all over our community in vape shops and convenience stores. Kratom is considered "legal heroin" and even though it is legal, our residents are not allowed to buy it or use it. Vape shops and convenience stores are now off limits to our residents. We have had to buy new drug tests that test for Kratom. This community is also battling another new drug called Xylazine or "tranq". It is an animal tranquilizer that eats the flesh of those addicted to it. Neither Kratom nor Xylazine overdoses can be reversed by Narcan and those addicted to it do not benefit from MAT. This is a very serious situation.

Share any additional information pertinent to the success of the program.

When we began our MAT program at the request of the United Way, we were the only housing program that would allow it. Since then, New Beginnings, local Oxford Houses, and Safe Harbor now have MAT programs. We feel it is time to let the United Way help us do other things that are more pressing for the success of our program. For that reason, we did not request continuation MAT funding for 2025.

2024 Mid-Year Demographics

□ Race

African American

{Empty}

Asian/Hmong

{Empty}

Caucasian

7

Latino/Hispanic

{Empty}

Multi-Racial

{Empty}

Native American

{Empty}

Other Race

{Empty}

Unknown

{Empty}

Gender**Female**

0

Male

7

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

Straight

92

Gay

16

Bi

9

Age**Birth to 18 years**

0

19 to 34 years

84

35 to 54 years

26

55 to 67 years

5

68 years and older

0

Unknown age

2

Income**Free/Reduced Lunch**

0

Below 150% of Poverty

96

Above 150% of Poverty

21

RFP Agency Mid-Year Report: Submission #38

Contact Information

Agency

Greater Hickory Cooperative Christian Ministry

Program

Crisis Financial Assistance for Rent and Mortgage Support

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

We have used funding in full for client assistance payments as we have received it.

Do you believe you are on track to meet your program's goals?

We use United Way funding to pay rent and mortgage payments and/or deposits for clients in need and their families so that they may stay in or get into permanent housing. So far during the 2024 grant program period, we have been able to utilize all of the CCUW funding as it has come in each quarter to assist clients. We have helped

16 clients and their families- 3 families who were facing eviction and 13 who were able to secure stable housing. The number of clients we are able to serve varies as it depends on the amount we distribute based on each client's specific need.

Total Persons served by program being funded: Jan. 1 - June 30

16

Total unduplicated persons served by program being funded Jan. 1 - June 30

16

Is there a waiting list for this program's services?

We take clients' information when they call for assistance and see clients by appointment in the order that they call. Once funding is exhausted, we refer clients to other organizations but maintain their contact information in case of future funding.

Number on wait list.

{Empty}

Share your program success, achievement and challenges experienced during this reporting period.

Client Financial Assistance for Rent or Mortgage requests are constant. We help as many clients as we can with the funding we receive from Catawba County United Way and all other sources. We are serving the clients we can and referring those we cannot to other organizations in the community who may be able to help. Rising rents and decreased housing inventory continue to create an extra hardship for clients. United Way funding is integral to being able to help these clients, and we are utilizing it as quickly as we receive it. We continue to seek new partners, grants, and sponsors to support this program.

Share any additional information pertinent to the success of the program.

So far in 2024, we have helped 16 households - including 13 households that were able to move from homelessness into housing with security deposits and 3 households who were able to maintain their homes with rent assistance. Our clients this year include households with children, victims of a house fire, those who have experienced job loss, and medical issues. We are grateful for Catawba County United Way funding that allowed us to help these clients and their families during such difficult times.

2024 Mid-Year Demographics

Race

African American

11

Asian/Hmong

{Empty}

Caucasian

3

Latino/Hispanic

2

Multi-Racial

{Empty}

Native American

{Empty}

Other Race

{Empty}

Unknown

{Empty}

Gender

Female

13

Male

3

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

{Empty}

19 to 34 years

8

35 to 54 years

5

55 to 67 years

1

68 years and older

2

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

16

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #25

Contact Information

Agency

Habitat for Humanity of Catawba Valley, Inc.

Program

Habitat Repairs

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

- Gross Sales of Homes Income and Program-Cost of Homes – Closed FY23-24 shy of 80% in each due to timing of two closings that were delayed from June 2024 expected dates.
- Donations – Closed FY23-24 at 62.6% of goal. FY23-24 was another year of growth and transition. Our Development Director started on October 1, 2023, filling a position

gap of over 6 months. Walter Cantwell successfully raised and secured pledges using a Phase III Cottages Building campaign. FY24-25 Donations are 254% over last July to date.

- Other Income – Closed out at nearly 200% of budgeted \$30k. Interest Income improved by moving invested funds to a higher yield product. A pre-existing home sold, resulting in receiving proceeds due at closing which went to Other Income.
- ReStore Sales – At 82% of goal. Staff changes mid-year and new sales revenue streams, such as eBay and HFH website listings, have set the ReStore team up for better success in FY24-25.
- Program-Other – Established in FY23-24 to budget for strategic plan goals and track expense not related to our major programming centers – ReStore, Construction, Repairs, Homeowner Services. These budgeted expenses were cut when funding goals were noticeably lagging. Closed the FY at under 18% of budget.
- Total General and Administrative – At 132.7% due to increased costs for insurance, software fees, unexpected interest on builder’s loan related to 6+ months of delays by contractor JRN on 5 homes, and reclassification of several expenses from other accounts.
- Total Income – Overall 74.8% of goal
- Total Expense – Overall 91.5% of goal
- Net Income – 5.95 times greater loss than budgeted.

NOTE: The \$2.6M Net Income of FY21-22 offset the losses of FY23-24 as HFHCV invested the Makenzie Scott gift into growing the mission.

Do you believe you are on track to meet your program's goals?

Yes, our Habitat Repairs teams have been on target from start to completion of projects. We are continuing to connect with our clients to discuss their needs, complete their scope of work and complete their repairs in a timely manner.

Total Persons served by program being funded: Jan. 1 - June 30

14

Total unduplicated persons served by program being funded Jan. 1 - June 30

14

Is there a waiting list for this program’s services?

Yes, we have 33 households in line to receive services

Number on wait list.

33

Share your program success, achievement and challenges experienced during this reporting period.

We have greatly reduced our repairs timeline from acceptance to completion for our clients. In prior years, the average timespan took 23 months; this has been greatly reduced down to 7 months! The Repairs team has completed within 6 months 41 repairs serving 8 households - 3 electrical, 8 gutters, 1 modifications for accessibility, 4 porch/steps, 13 weatherization, 2 flooring, 1 HVAC, 4 roof repairs/replacements, and 5 miscellaneous.

Share any additional information pertinent to the success of the program.

{Empty}

2024 Mid-Year Demographics

Race

African American

63

Asian/Hmong

{Empty}

Caucasian

37

Latino/Hispanic

{Empty}

Multi-Racial

{Empty}

Native American

{Empty}

Other Race

{Empty}

Unknown

{Empty}

Gender

Female

63

Male

37

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

21

19 to 34 years

7

35 to 54 years

7

55 to 67 years

36

68 years and older

29

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

100

Above 150% of Poverty

{Empty}

RFP Agency Mid-Year Report: Submission #34

Contact Information

Agency

Catawba County Partnership for Children

Program

Parents As Teachers

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

134

Total unduplicated persons served by program being funded Jan. 1 - June 30

134

Is there a waiting list for this program's services?

Yes

Number on wait list.

28

Share your program success, achievement and challenges experienced during this reporting period.

2024 has continued to build on the strong foundation of our PAT program. While virtual options are still available, the majority of our families have embraced in-person home visits once again. This year we've expanded our Playgroups by adding a new one in the Ridgeview area. This new playgroup is gaining momentum much faster than previous ones, with an average of 6 children actively participating in hands-on learning activities with their parents each week.

Our Mom-to-Mom group continues to grow, providing invaluable support and connection for mothers. Children are consistently receiving their developmental screenings on schedule, and those identified with concerns are being referred to specialists for further evaluation. Parents continue to undergo assessments using the PICCOLO tool, which measures their engagement and interactions with their children. This year's PICCOLO results are exceptional, highlighting that parents are fostering and enjoying more positive and engaging relationships with their children.

Our Affiliate Performance Report shows outstanding results: 100% of newly enrolled families (enrolled \geq 120 days) had an initial family-centered assessment completed within 120 days, and 95% of families had a family-centered assessment completed during the program year. Additionally, 91% of families had at least one documented goal, 93% of families with one or fewer stressors received at least 75% of the required visits per month, and 73% of families with two or more stressors received at least 75% of the required visits.

Our biggest challenge remains a waitlist of qualifying families that we cannot immediately serve, and we know many more families in our community could benefit from PAT services. We continue to seek new funding sources to expand our services to additional families.

Share any additional information pertinent to the success of the program.

It's important to note that our PAT program aligns with the Hickory City School schedule, which means we do not provide all services during the summer months. Despite this schedule, we are excited about the recent addition of our year-round Ridgeview playgroup to our offerings. This new playgroup serves our community by providing guardians with a safe space to engage in learn-through-play activities alongside their children. It fosters valuable interactions among guardians and enhances their ability to support their child's development in a supportive environment.

A success story from this year is: A young family began the PAT program when their baby was just 1 month old. They were new to the area and lacked transportation. They have been very dedicated to Parents as Teachers, utilizing the resources and information provided to ensure their daughter thrives and remains healthy. They spend a significant amount of time playing with her every day and regularly read Imagination Library books together. Dad stays home while Mom works, and he is passionate about fostering their daughter's language skills and introducing healthy foods. They are currently relocating to New York City and hope to connect with another PAT program in that area.

2024 Mid-Year Demographics

Race

African American

21

Asian/Hmong

2

Caucasian

48

Latino/Hispanic

39

Multi-Racial

24

Native American

{Empty}

Other Race

{Empty}

Unknown

{Empty}

Gender

Female

71

Male

63

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

134

19 to 34 years

{Empty}

35 to 54 years

{Empty}

55 to 67 years

{Empty}

68 years and older

{Empty}

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

87

Above 150% of Poverty

11

RFP Agency Mid-Year Report: Submission #41

Contact Information

Agency

American Red Cross, Blue Ridge Piedmont Chapter

Program

Emergency/Disaster Services

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No, we do not have any major variances from our proposed budget.

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

482

Total unduplicated persons served by program being funded Jan. 1 - June 30
482

Is there a waiting list for this program's services?

No

Number on wait list.

0

Share your program success, achievement and challenges experienced during this reporting period.

In 2024 through June, we responded to 23 disasters in Catawba County, assisting 45 families made up of 107 individuals, and provided \$31, 155.41 in direct financial assistance. We also installed 69 lifesaving smoke alarms in the county, making 26 households and 61 people safer from home fires. Lastly, so far in 2024 we have trained 269 students through our disaster preparedness courses designed for children.

Additionally, through our Service to the Armed Forces program, we provided 80 case services to 45 military members, veterans, and their families so far in 2024.

Share any additional information pertinent to the success of the program.

Please note for the demographic section:

We only track detailed demographics for our disaster response clients, and it is optional for these clients to provide us with their information. For our clients served through our smoke alarm installs, disaster preparedness courses, and Service to the Armed Forces programs, we have included them in the 'Unknown' or 'Other' categories when there is not an Unknown option.

2024 Mid-Year Demographics

Race

African American

8

Asian/Hmong

{Empty}

Caucasian

35

Latino/Hispanic

1

Multi-Racial

2

Native American

{Empty}

Other Race

{Empty}

Unknown

436

Gender

Female

50

Male

57

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

22

19 to 34 years

19

35 to 54 years

39

55 to 67 years

9

68 years and older

18

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

13

Above 150% of Poverty

4

RFP Agency Mid-Year Report: Submission #31

Contact Information

Agency

Salvation Army of Greater Hickory and High Country

Program

Boys & Girls Club

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

136

Total unduplicated persons served by program being funded Jan. 1 - June 30

136

Is there a waiting list for this program's services?

Yes

Number on wait list.

24

Share your program success, achievement and challenges experienced during this reporting period.

The Boys & Girls Club has achieved several successes in the first 6 months of this year. First, thanks to funding from a local foundation we were able to set up a teen room and offer a reduced weekly teen rate of just \$30 a week for summer camp in an effort to build up our teen program. Summer camp is maxed out for teenagers, and we have a waiting list for additional teens that want to participate. What a joy to have the future leaders of America involved in our God's Creation Summer Day Camp that builds Character and Leadership Development, Education and Career Development, Health and Life Skills, The Arts, Sports, Fitness and Recreation, Spiritual Development. Second, thanks to funding from the United Way we have a fully functioning tutoring program for our afterschool kids. Former educators and professionals volunteer their time to help with homework, reading and math skills during our afterschool program. Challenges continue to be adequate staffing. Our Director of the Boys & Girls Club resigned in June. We are in the process of hiring for this position.

Share any additional information pertinent to the success of the program.

Kelsey Biggers has done a wonderful job as Program Coordinator for the Boys & Girls Club. Summer campers have the opportunity to go on several field trips as well as participate in community activities. She is currently serving as the acting Director of the Boys & Girls Club and is maintaining a good system for documenting and reporting on camp outcomes.

2024 Mid-Year Demographics

Race

African American

48

Asian/Hmong

2

Caucasian

37

Latino/Hispanic

29

Multi-Racial

20

Native American

0

Other Race

0

Unknown

{Empty}

Gender**Female**

51

Male

85

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

0

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

136

19 to 34 years

0

35 to 54 years

0

55 to 67 years

0

68 years and older

0

Unknown age

{Empty}

Income

Free/Reduced Lunch

111

Below 150% of Poverty

56

Above 150% of Poverty

80

RFP Agency Mid-Year Report: Submission #30

Contact Information

Agency

Salvation Army of Greater Hickory and High Country

Program

Crisis Financial Assistance

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

2910

Total unduplicated persons served by program being funded Jan. 1 - June 30

1482

Is there a waiting list for this program's services?

No

Number on wait list.

0

Share your program success, achievement and challenges experienced during this reporting period.

The Crisis Help Center continues to provide crisis financial services for rent, mortgage and electricity assistance as well as a weekly perishable food contactless pickup and perishable food boxes. Our largest request recently has been for financial assistance for rent and mortgage payments. Unfortunately, funds are limited, and our staff has had to get creative in case managing these requests. Combining payments with other agencies and encouraging clients to apply their grocery money towards rent and get their food from us are two creative options. In January we were forced to close our food pantry due to empty shelves. We were only closed for a few weeks because the community rallied, and we are blessed to this day with enough food to serve the need.

Share any additional information pertinent to the success of the program.

Our Crisis Help Center Staff is doing a wonderful job of managing resources. Food Lion Feeds in partnership with Second Harvest Food Bank provide us with perishable food items weekly that we then distribute through our Wednesday, contactless food distribution. Cars line up as early as 10 a.m. for a 1:30 distribution start. The staff and volunteers are efficient in the distribution. They have served close to 100 cars in one hour. Thanks to United Way funds and generous support from the community we are able to supplement non-perishable food boxes with purchases when necessary.

2024 Mid-Year Demographics

□ Race

African American

308

Asian/Hmong

14

Caucasian

900

Latino/Hispanic

198

Multi-Racial

{Empty}

Native American

16

Other Race

46

Unknown

{Empty}

Gender

Female

1031

Male

447

Non-Binary

{Empty}

Transgender

{Empty}

Other Gender

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

439

19 to 34 years

268

35 to 54 years

436

55 to 67 years

262

68 years and older

77

Unknown age

{Empty}

Income

Free/Reduced Lunch

439

Below 150% of Poverty

1482

Above 150% of Poverty

0

RFP Agency Mid-Year Report: Submission #29

Contact Information

Agency

Salvation Army of Greater Hickory and High Country

Program

Shelter of Hope Homeless Shelter Operations

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

666

Total unduplicated persons served by program being funded Jan. 1 - June 30

295

Is there a waiting list for this program's services?

No

Number on wait list.

0

Share your program success, achievement and challenges experienced during this reporting period.

We are working diligently to prevent chronic homelessness. Through case management and community partnerships we are seeing an increase in positive housing solutions. Clients are encouraged to develop clear exit goals. The Shelter of Hope is meant to be a temporary crisis solution to homelessness, not a permanent residence. We are seeing more families experiencing homelessness than ever before. Our elevator needed repair and was down for a month and a half, during which time we did not do any intake.

Share any additional information pertinent to the success of the program.

Former Shelter Director Ceri Bennett did a wonderful job in connecting residents with community resources. Western Piedmont Council of Government comes to the shelter on a monthly basis to provide assistance with completing housing vouchers. Residents receive haircuts twice a month from Plush Cuts volunteers. Integrated Care of Greater Hickory has begun to assist with case management for those residents that need mental health support. Case Manager Eliza Hilton is continuing to work with residents to get them connected to the right services in order to help them navigate into permanent housing.

2024 Mid-Year Demographics

□ Race

African American

105

Asian/Hmong

{Empty}

Caucasian

162

Latino/Hispanic

5

Multi-Racial

{Empty}

Native American

16

Other Race

7

Unknown

{Empty}

Gender

Female

112

Male

182

Non-Binary

{Empty}

Transgender

1

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

12

19 to 34 years

57

35 to 54 years

146

55 to 67 years

57

68 years and older

23

Unknown age

{Empty}

Income

Free/Reduced Lunch

12

Below 150% of Poverty

295

Above 150% of Poverty

0

RFP Agency Mid-Year Report: Submission #26

Contact Information

Agency

Catawba County DSS

Program

Senior Nutrition Services

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No.

Do you believe you are on track to meet your program's goals?

Yes.

Total Persons served by program being funded: Jan. 1 - June 30

1196

Total unduplicated persons served by program being funded Jan. 1 - June 30

1187

Is there a waiting list for this program's services?

yes

Number on wait list.

77

Share your program success, achievement and challenges experienced during this reporting period.

We continue to see increased demand for home delivered meals and congregate (Seniors Morning Out) meals. Year to date, we are seeing a 29% increase in the number of people being served by our programs. Our most significant challenge is optimizing the number of seniors being served at each of our five sites. One of our sites currently has a waiting list because their average daily attendance exceeds 30 people. Two of the five sites have had lower attendance. We've recently relocated two of the programs and are optimistic that the geographic shifts will expand access in the county.

Share any additional information pertinent to the success of the program.

{Empty}

2024 Mid-Year Demographics

Race

African American

142

Asian/Hmong

6

Caucasian

1001

Latino/Hispanic

31

Multi-Racial

{Empty}

Native American

4

Other Race

1

Unknown

11

Gender

Female

768

Male

427

Non-Binary

{Empty}

Transgender

1

Other Gender

{Empty}

Sexual Orientation

Straight

{Empty}

Gay

{Empty}

Bi

{Empty}

Age

Birth to 18 years

{Empty}

19 to 34 years

4

35 to 54 years

12

55 to 67 years

217

68 years and older

963

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

330

Above 150% of Poverty

866

RFP Agency Mid-Year Report: Submission #24

Contact Information

Agency

Sipe's Orchard Home

Program

Transitional Living Program

Report Questions

Do you have major variances (+/- 15%) from your proposed 2024 budget?

No

Do you believe you are on track to meet your program's goals?

Yes

Total Persons served by program being funded: Jan. 1 - June 30

31

Total unduplicated persons served by program being funded Jan. 1 - June 30

31

Is there a waiting list for this program's services?

Yes, we have a waiting list for female youth at this time

Number on wait list.

6

Share your program success, achievement and challenges experienced during this reporting period.

Four teenagers in our Transitional Living program graduated high school this year. We recently help one young man who was in apartment move and avoid homelessness when things fell through with a roommate situation. One of our females is preparing to move out in a few weeks. She has a car, driver's license and is working. We are gathering donations for her first apartment.

It's rare for our transitional living program to have the opportunity to serve siblings. Asia and Aaron are brother and sister, and both have been with us for a long period. They came into the system when their mother was unable to care for them due to medical issues.

This past year they both moved into our Mitchell House. It's a small home that allows youth that have done well at one of our cottages to have more independence. Since their plans are to live together in an apartment when they leave us the Mitchell House provides an opportunity for them to practice living together. They both started working with our Young Adults in Transition service to get some additional support.

They are both employed, Aaron has his own car. Asia is working and saving for a car. They both went through our driving program to get their license's. They plan to find an apartment together, somewhere closer to their mom so they can assist with her care. They hope to move out near the end of the year. We will assist them in finding a place and getting everything they will need for their first apartment.

Share any additional information pertinent to the success of the program.

Changes in Medicaid and federal legislation have resulted in a decrease of services for teens and the aging out population. About half of residential programs, (programs where youth live have closed), in the past 3 years. This trend will continue and there will be an increased need for services for youth during the next 2-3 years.

2024 Mid-Year Demographics

Race

African American

7

Asian/Hmong

{Empty}

Caucasian

13

Latino/Hispanic

2

Multi-Racial

8

Native American

1

Other Race

{Empty}

Unknown

{Empty}

Gender

Female

15

Male

14

Non-Binary

{Empty}

Transgender

2

Other Gender

{Empty}

Sexual Orientation

Straight

23

Gay

5

Bi

3

Age

Birth to 18 years

18

19 to 34 years

13

35 to 54 years

{Empty}

55 to 67 years

{Empty}

68 years and older

{Empty}

Unknown age

{Empty}

Income

Free/Reduced Lunch

{Empty}

Below 150% of Poverty

31

Above 150% of Poverty

{Empty}